

## Privacy Statement

Obsidian Group Limited (**Obsidian**) is committed to protecting your privacy. This privacy statement outlines how Obsidian collects, stores, uses, and shares your personal information. If you require further information, please contact Obsidian to obtain a copy of the full Privacy Policy.

By submitting your details, you consent to the use of your personal information in accordance with this privacy statement.

### What information is collected?

Obsidian may collect personal information about you, either directly from you or from other parties and Obsidian may generate information about you when carrying out its business. The types of personal information Obsidian collects about you may include:

- **Contact information:** your name, phone number, email address, postal address, physical address
- **Documents that verify your identity and other personal details:** such as your passport or drivers' licence number
- **Bank account details**
- **Technical information:** information about the device used to access the website, such as IP address, browser type, time zone settings and mobile network information.

### How is the information used?

Obsidian collects and uses your personal information to provide the information and services that you have requested, and to provide you with information about other services we consider appropriate.

When necessary, your information may be used to:

- Comply with legal and regulatory obligations (including Anti Money Laundering / Counter Financing of Terrorism compliance and audit and reporting requirements).

### Who is the information shared with?

Besides the staff Obsidian may share this information with third parties who enable Obsidian to provide you with the required services. These include:

- Statutory Regulator – The Financial Markets Authority (FMA)
- Supervisor - Covenant Trustee Services Limited
- Service outsource providers
  - Auditor (RSM Hayes)
  - Accountants (AJ McKenzie & Co., Saxton Accountants)
  - IT provider (ProSouth)

- Compliance and Governance (Strategi), and
- Registered Valuers with whom the Borrowers name and contact details are required to be shared.

Obsidian will only share your personal information with third parties where it is necessary to help complete the matter that the collected information is obtained for, i.e., where it is required by law or where you gave the authority to.

Obsidian requires these third parties to adhere to strict confidentiality requirements for handling personal information and Obsidian seeks to ensure that they comply with the Privacy Act 2020.

### **Where is the information stored?**

Obsidian's data is cloud based. An external organisation (ProSouth) has been engaged to provide IT services and manage systems on Obsidian's behalf. Recognised industry best practices for information security are followed and this includes maintaining an offline backup to support data protection and recovery.

### **What are your rights?**

You do not have to provide information to Obsidian. If you choose not to provide necessary personal information when requested, Obsidian maybe unable to provide certain information or services to you.

You have the right to ask for a copy of any personal information held about you, and to ask for it to be corrected if you think it is wrong.

If you have any questions about this privacy statement or you would like to ask for a copy of the information held on you, or to have it corrected, do not hesitate to make contact

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